



Coin-Operated Products Warranty Service



Valley-Dynamo warrants its new products to be free from defects resulting from faulty manufacture or faulty components under the following terms and conditions:

WARRANTY LENGTH

Two years on Valley® Pool Tables

One year on Dynamo® and Tornado® manufactured products

90 days on Batteries, Battery Chargers and Replacement Parts

TOURNAMENT USED products receive identical coverage with regard to defects and faults. As used equipment they may have damage from shipping or use and are discounted accordingly.

FOR WARRANTY SERVICE

Valley-Dynamo will, at its sole option, repair, upgrade or replace this product in the event of any defect in materials or workmanship during the warranty period. This shall be Valley-Dynamo's sole obligation, and the customer's sole remedy, for any warranty claim.

Valley-Dynamo will request and you must provide the **complete Model Number and Serial Number of the unit (as shown at the top of this page)**, or other proof of purchase such as an invoice or receipt.

OPERATORS AND END USERS – Contact your Distributor for Warranty Service

DEALERS AND DISTRIBUTORS – To obtain replacement and an RMA number, contact Valley-Dynamo referencing the Model number and Serial number of the unit and the nature of the problem. Valley-Dynamo will, at its discretion, send replacement parts and/or issue an RMA for the return of failed parts. Credit will be issued upon receipt

and inspection of the RMA. Items returned without an RMA will not be credited and may be refused or returned at Customer Expense.

SCOPE OF COVERAGE

Note that our warranty is not an unconditional guarantee for the duration. Valley, Dynamo and Tornado products are made to our exacting standards and known for their durability, but are not indestructible and may require periodic maintenance in order to function properly. The following are not covered by the warranty.

- 1) Shipping or transport damage
- 2) Normal wear and tear
- 3) Damage or deterioration resulting from neglect, misuse, accident, liquid spills, abuse, pets or mishandling

Specific note regarding batteries – the lead acid batteries in our Bill Acceptor tables must be charged periodically or they will fail prematurely. Proper maintenance is crucial. Please consult your Owners Manual or the Pool School® section at www.valley-dynamo.com/parts for complete details on proper battery care and maintenance

- 4) Incidental or consequential damage except at Valley-Dynamo's discretion.
- 5) Removal or installation charges.
- 6) Shipping charges except at Valley-Dynamo's discretion..
- 7) Unauthorized modification of the product.
- 8) Use of this product with unapproved parts, conversion kits or accessories.
- 9) Damage from fire, flood, lightning or other acts of nature

EXCLUSION OF DAMAGES

Valley-Dynamo's sole obligation and liability under this warranty is limited to the repair or replacement of a defective product at our option. Valley-Dynamo shall not, in any event, be liable for any incidental or consequential damages resulting from interruption of service, loss of business or revenue, or for liability in tort relating to this product or resulting from its use or possession.

LIMITATIONS OF IMPLIED WARRANTIES

There are no other warranties, expressed or implied, including but not limited to those of merchantability, revenue generation, or fitness for a particular purpose. The duration of implied warranties is limited to the period specified in the Warranty Length section above.

TO OBTAIN TECHNICAL SUPPORT

Please check the resources available at www.valley-dynamo.com/parts or contact TECHHELP@valley-dynamo.com.